



OUR TERMS & CONDITIONS

BOOKING

When booking a course, a contract is made when the booking is confirmed by SALTWORKS SUP either in writing, email or verbally. In the case of late telephone bookings, when written/e-mail confirmation is not possible in time then the agreement is a verbal contract. When making a booking with SALTWORKS SUP you are confirming that you and everyone listed in that booking have read and agreed to these terms and conditions. Exceptions to these terms and conditions cannot be made for any reason.

PAYMENT

Payment of a deposit of 50% of the session fee is required when booking groups for beginner or improver sessions or our individual or couple sessions. Full payment is required to be made immediately prior to the start of your session. The date and time of the session will be reserved until payment is received. SALTWORKS SUP reserves the right to cancel the booking should the payment not be received within the specified time. Payment can be in the form of a cheque or cash. The person submitting the booking form accepts responsibility for payment for everyone listed on the booking form and is responsible for ensuring that all other persons listed on the booking form are aware of the terms and conditions.

CHANGING YOUR BOOKING

SALTWORKS SUP will make every effort to accommodate any changes requested after the booking has been confirmed, providing it is more than 48 hours before the course start date. If the changes are less than 48 hours prior to the lesson you will be responsible for paying the full balance on the original booking. In exceptional and extenuating circumstances we may waive the above.

CANCELLATIONS

All cancellations must be sent in writing / email wherever possible and will be effective on the date which they are received by SALTWORKS SUP. Cancellation charges are payable as

follows: Over 14 days; deposit only, Less than 14 days until 7 days before lesson date: 100% of total cost payable unless we are able to rebook the course with other participants (in which case only the deposit will be retained), 7 days or less before the session (including “no-shows”) 100% of total cost will be payable. Gift vouchers are non-refundable but can be transferred to different recipients, valid for 1 year from date of purchase.

ENVIRONMENTAL CONDITIONS

In the rare event that SALTWORKS SUP considers conditions to be unsuitable for your activity we will make all efforts to reschedule your lesson. Due to summer time demand there is a slight chance we may not be able to reschedule and in this case a credit voucher will be issued. Credit for any lessons owed can be used within one year from the date of cancellation.

SIGNATURES OF ALL PARTICIPATION TO SHOW AWARENESS AND UNDERSTANDING.

.....DATE.....